



## *Media Release*

For Immediate Release

April 22, 2013

### **Customers reminded to notify SaskEnergy 24-hours a day concerning potential natural gas odours**

SaskEnergy is reminding homeowners and businesses to report any natural gas smell, as that could be the odourant placed in our pipeline system as an alert to a potential safety problem.

SaskEnergy technicians respond 24-hours a day – at no charge – to reports of potential natural gas leaks, either to underground pipelines or above ground facilities such as gas meters. The majority of natural gas leaks are detected by SaskEnergy’s leak survey program or as a result of planned maintenance. However, we still rely upon the general public to report suspicious smells that could indicate a natural gas leak.

There is no charge for a false alarm, as particularly during the spring season, odours from rotting vegetation, wet soil, storm sewers, or thawing creeks and other bodies of water can often be confused with the “rotten egg” smell of the odourant placed in natural gas.

SaskEnergy responds to more than 24,000 customer calls for service annually, including reports of a natural gas odour.

If you detect a natural gas odour – inside or outside - please contact SaskEnergy immediately 24/7 at 1-888-7000-GAS (427).

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