Media Release

Natural Gas Supply Retailer Contacting Residential Customers

While the commodity market has been deregulated for more than 20 years, and many business and industrial natural gas users have long made their own arrangements for natural gas supply, retail natural gas suppliers are showing more interest in the residential and smaller gas users in Saskatchewan. There are now four independent active retail gas suppliers operating in Saskatchewan.

SaskEnergy is supportive of competition and customer choice. As per standard Canadian utility practice, SaskEnergy does not profit from the physical sale of natural gas, as commodity costs are passed through with no markup. Customers are encouraged to ask several questions of natural gas retailers to ensure they understand the terms of any proposed gas contract. This will provide them with the necessary information to make the best decision for their individual circumstances.

The following are some questions customers should consider when being approached by a retail natural gas supplier to sign a contract:

- What is the rate per GigaJoule (GJ) or cents per cubic metre? (SaskEnergy's current rate is $3.82/GJ per GJ or 14.53 cents per cubic metre)
- Is my rate stable or can it change?
- What is the term of the contract being offered?
- What happens when the term of my contract ends? Am I automatically renewed?

Customers who choose to buy their natural gas from independent retail gas suppliers still receive their energy bill from SaskEnergy, as the billing, distribution and safety services will continue to be handled by SaskEnergy.

SaskEnergy customer service is also available to handle any customer inquiries relative to natural gas service at 1-800-567-8899. For more information on third-party gas supply contracts, please go to www.saskenergy.com.

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For further information, please call:

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